**Tittle**

**British Airways Review Dashboard in Tableau**

**Project Description**

This project focuses on creating an interactive tableau dashboard to analyze and visualize ratings of the British Airways. The dashboard provides insights into key metrics such as Overall Rating, Entertainment Rating, Cabin Staff Rating, Value for Money Rating, Food Rating.

**Tools and Technologies**

Tableau Online: For creating and hosting the dashboard.

Python: Data preparation and cleaning.

GitHub: To host project files and documentation.

**Data Source**

I used two datasets for this project, The first one contains reviews from 2016-2023, including fields like place, different ratings, aircraft, Traveler type etc. The second data set contains just four fields that includes Country, Continent, Country code and Region. The dataset used will be available in the repo.

**Key Features**

Summary Tab: The summary shows the average ratings of the all the metrics.

A country wise review map: The interactive map shows the reviews from different country and also the count of review

Reviews Over time: This interactive line chart shows the ratings over different months and years

Ratings by Aircraft: This shows the ratings of different aircraft using an interactive column chart.

Parameters and filters also made the dashboard interactive so users can narrow down to exactly what they want.

**How to Access the Dashboard**

To explore the interactive Tableau dashboard, click the link below or copy and paste it on your browser:

<https://public.tableau.com/shared/5RJ5B6YZT?:display_count=n&:origin=viz_share_link>

**Contact**

Created by: Gbadegesin Ibrahim Ademola

Github-profile: <https://github.com/Expression123>